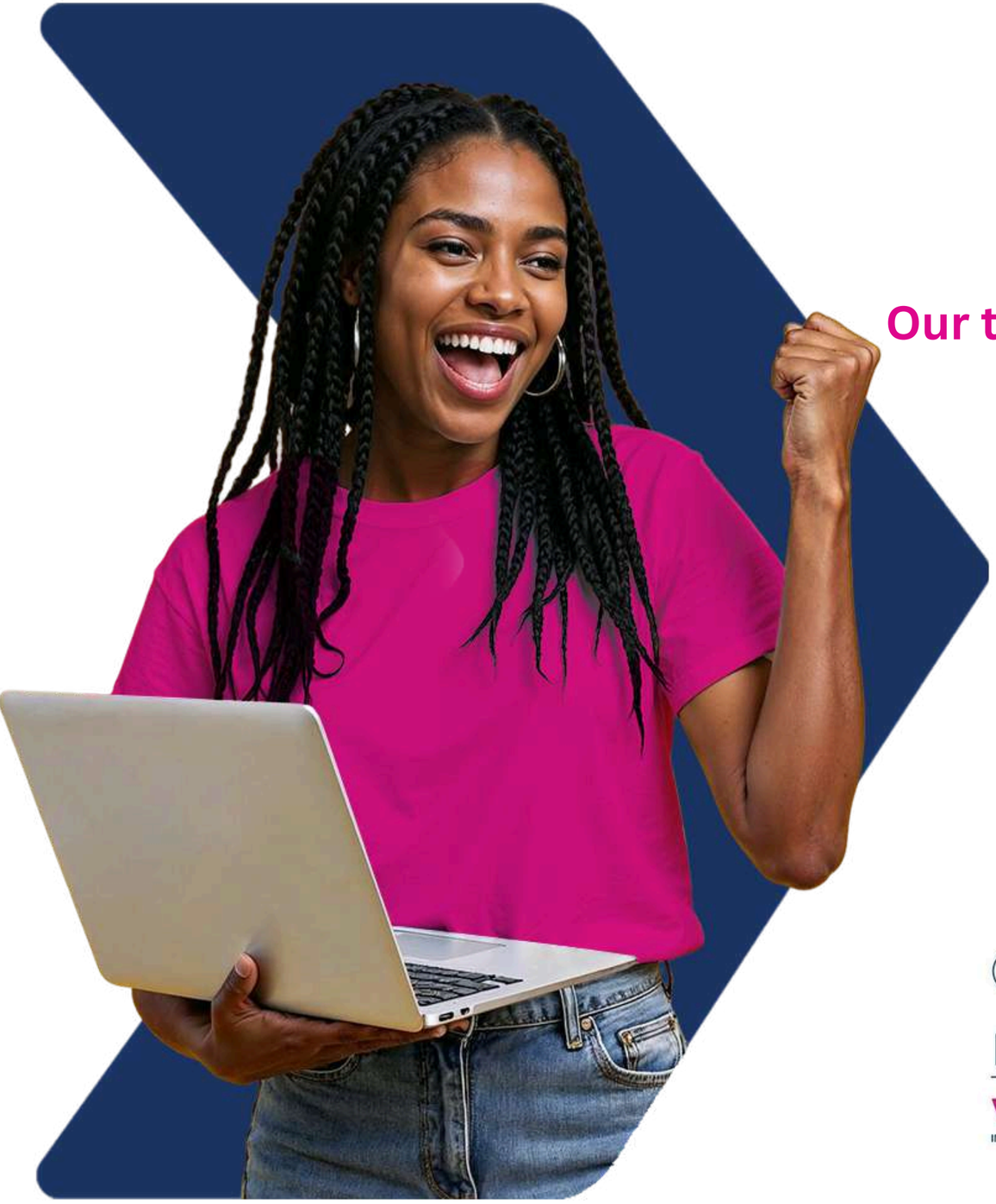

Education Schedule

Our training offers a comprehensive selection of courses that spans across the optimization of people, processes and technology.
We aim to provide the latest knowledge and skills to empower our candidates' career progression and solve business needs.

VIRTUAL
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Education Schedule at a Glance

July-December 2025

Course	Duration	July	August	September	October	November	December
ITIL® 4 Foundation	2 Days	7-8, 28-29	4-5, 28-29	1-2, 29-30	1-2, 27-28	6-7, 24-25	1-2, 11-12
ITIL® 4 Specialist - CDS	3 Days	9-11	13-15			3-5	
ITIL® 4 Strategist - DPI	3 Days			3-5			
ITIL® 4 Specialist - DSV	3 Days				15-17		
ITIL® 4 Specialist - HVIT	3 Days		6-8				
ITIL® 4 Practitioner - Service Desk	1 Day			22		13	
ITIL® 4 Practitioner - Incident	1 Day			23		14	
ITIL® 4 Practitioner - Problem	1 Day			25		20	
ITIL® 4 Practitioner - Service Request	1 Day			26		21	
ITIL® 4 Practitioner - Monitoring	1 Day			29		27	
ITIL 4 Specialist Monitor, Support & Fulfil	3 Days						3-5
Service Desk Analyst	3 Days	7-9	4-6		20-22		8-10
Service Desk Manager	4 Days			15-18		17-20	
Prince 2 Foundation	3 Days	21-23			20-22		17-19
Prince 2 Practitioner	2 Days	24-25			23-24		
Prince 2 Fast Track	5 Days	21-25			20-24		
Agile Scrum Esssentials	2 Days			1-2		10-11	
Agile Scrum Master	2 Days		19-21			12-13	
Configuration Management Essentials	32Days		13-14			17-18	

Education Schedule at a Glance

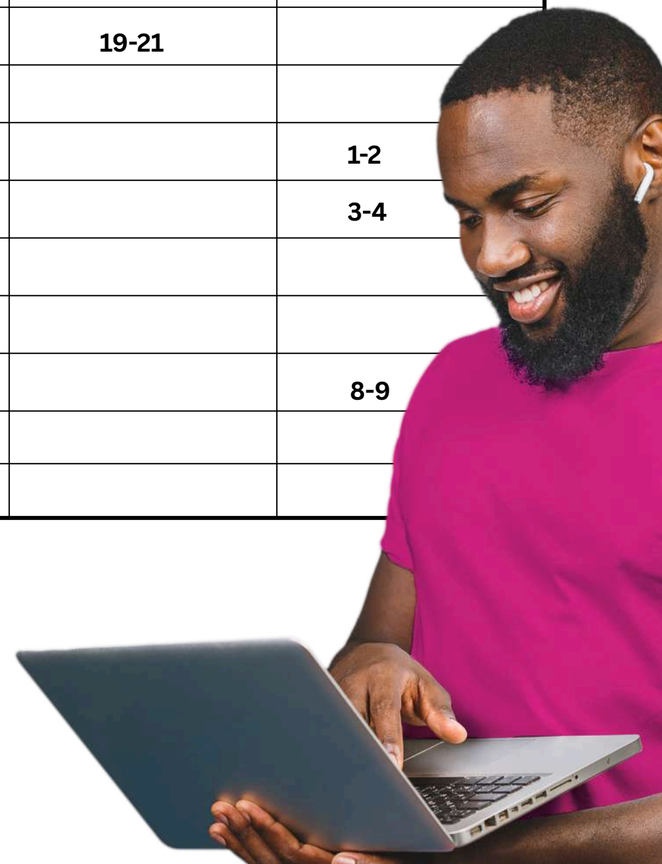
July-December 2025

Course	Duration	July	August	September	October	November	December
Devops Essentials	2 Days		18-19		8-9		
Lean IT Essentials	2 Days			7-8		24-25	
Root Cause Analysis	2 Days	16-17		16-17			
IT Business Relationship Management	3 Days		20-22			17-19	
Intergrated SM Essentials	3 Days			8-10	29-31		
ITAM Essentials	3 Days	23-25		25-26			
AgilePM Foundation	3 Days		11-13	8-10		24-26	
AgilePM Practitioner	2 Days			11-12		27-28	
AgilePM Fast Track	5 Days			8-12		24-28	
Change Foundation	3 Days			15-17		17-19	
Change Practitioner	2 Days			18-19			
Change Fast Track	5 Days			15-19			
Agile BA Foundation	3 Days	16-18			1-3		1-3
Agile BA Practitioner	2 Days						4-5
AgileBA Fast Track	5 Days						1-5
FitSM Foundation	1 Day		25		10		
FitSM® Advanced: SOC	2 Days			15-16			
FitSM® Advanced: SPD	2 Days			18-19			
FitSM® Expert	2 Days				29-30		

Education Schedule at a Glance

July-December 2025

Course	Duration	July	August	September	October	November	December
ISO 270001 Foundation	2 Days	1-2			13-14		
ISO 20000 Foundation	2 Days		6-7			3-4	
NIST Cybersecurity Framework	3 Days			15-16		12-14	
Service Automation Framework	2 Days			8-9			4-5
Robotics Process Automation	2 Days			10-11			8-9
AI Foundation	3 Days		11-13			19-21	
Digital Transformation Fast Track	5 Days						
XLA Foundation	2 Days	29-31			13-14		1-2
COBIT 2019 Foundation	2 Days	28-29			6-7		3-4
COBIT 2019 D&I	2 Days	30-31			8-9		
COBIT 2019 Fast Track	4 Days	28-31			6-9		
SIAM	2 Days			25-26			8-9
ITIL® 4 Leader - DIS	3 Days				29-31		
Design Thinking	3 Days	14-16			6-8		



ISACA

SDI Service Desk Institute®

Professional DESIGNATIONS

PeopleCert®

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APMG International