



Public Schedule January 2022 – June 2022

Virtual/Public Class and Online Based



Version 1.– 22 Nov 2021



ITIL® 4 FOUNDATION| Introducing you to the management of modern IT-enabled services, to provide you with an understanding of the common language and key concepts, and to show you how your organization and your work can improve with the ITIL 4 guidance.



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 Foundation ILO/Public Class	14F	2 Days	JHB	PC	R8,150	10-11 24-25	7-8 21-22	7-8 28-29	11-12 25-26	9-10 23-24	2-3 13-14 27-28
ITIL 4 Foundation Online	14F-OL	93 Days	Online	PC	R6,045						

ITIL® 4 MANAGING PROFESSIONAL (MP) TRANSITION| This course transitions ITIL® V3 Experts / delegates with 17 Points from ITIL® V3 to an ITIL® 4 MP.



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 Managing Professional Transition ILO/Public Class	MPT	5 Days	JHB	PC	R13, 650		14-18				20-24
ITIL 4 Managing Professional Transition ILO/Online	MPT-OL	186 Days	Online	PC	R11, 220						

ITIL® 4 MANAGING PROFESSIONAL (MP) STREAM | These are the advanced courses required in order to achieve the ITIL® 4 Managing Professional designation.



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 Specialist – Create, Deliver & Support ILO/Public Class	CDS	3 Days	JHB	PC	R11, 650	12-14		9-10		11-13	
ITIL 4 Specialist – Create, Deliver & Support Online	CDS-OL	186 Days	Online	PC	R11, 220						
ITIL 4 Specialist – Drive Stakeholder Value ILO/Public Class	DSV	3 Days	JHB	PC	R11, 650	26-28		22-24		25-27	
ITIL 4 Specialist – Drive Stakeholder Value Online	DSV-OL	186 Days	Online	PC	R11, 220						
ITIL 4 Strategist – Direct, Plan & Improve ILO/Public Class	DPI	3 Days	JHB	PC	R11, 650		9-11		19-21		8-10
ITIL 4 Strategist – Direct, Plan & Improve Online	DPI-OL	186 Days	Online	PC	R11, 220						



ITIL® 4 MANAGING PROFESSIONAL (MP) STREAM | Continued



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 Specialist – High Velocity IT ILO/Public Class	HVIT	3 Days	JHB	PC	R11, 650		23-25		11-13		29 Jun-1 Jul
ITIL 4 Specialist – High Velocity IT Online	HVIT-OL	186 Days	Online	PC	R11, 220						
ITIL 4 Leader – Digital & IT Strategy ILO/Public Class	DIS	3 Days	JHB	PC	R11, 650			14-16		16-18	



ITIL® 4 FAST TRACK COURSES | A combination course of ITIL 4 Foundation with an ITIL 4 Advanced Course in one week in order to fast track the ITIL 4 qualification.



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 CDS Fast Track (Create, Deliver & Support) Public Class	CDSFT	5 Days	JHB	PC	R18,940	10-14		7-11		9-13	
ITIL 4 HVIT Fast Track (High Velocity IT) Public Class	HVITFT	5 Days	JHB	PC	R18,940		21-25				27 Jun-1 Jul
ITIL 4 DPI Fast Track (Direct Plan & Improve Value) Public Class	DSVFT	5 Days	JHB	PC	R18,940		7-11				6-10
ITIL 4 DSV Fast Track (Drive Stakeholder Value) Public Class	DSVFT	5 Days	JHB	PC	R18,940	24-28				23-27	
ITIL 4 DIS – Fast Track (Digital & IT Strategy) Public Class	DISFT	5 Days	JHB	PC	R18,940						



ITIL® 4 MANAGING PROFESSIONAL (MP) / ITIL® 4 STRATEGIC LEADER (SL) PERSONAL PASS



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
ITIL 4 Managing Professional Personal Pass Public Classes	IPP	1 Year	JHB	PC	R54, 000						
ITIL 4 Managing Professional Personal Pass Online	IPP-OL	1 Year	Online	PC	R49, 000						
ITIL 4 Strategic Leader Personal Pass	DIS-PP	6 Months	JHB	PC	R30, 000						



IT MANAGEMENT | Teaching you how to best manage your company's IT resources, taking into account your company's needs and priorities.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
DevOps Essentials ILO/Public Class	DOE	3 Days	JHB	PDC	R7, 865	19-21	2-4		19-21		
DevOps Essentials Online	DOE-OL	93 Days	Online	PDC	R6, 325						
DevOps Leadership ILO/Public Class	DevL	3 Days	JHB	PDC	R9, 665			22-24			20-22
DevOps Engineer ILO/Public Class	DevOpsE	2 Days	JHB	PDC				3-4		19-20	
Lean IT Foundation ILO/Public Class	LITA	2 Days	JHB	PC	R5, 990			28-29	25-26	23-24	23-24
Lean IT Foundation Online	LITA-OL	365 Days	Online	PC	R7, 590						
Lean IT Leadership ILO/Public Class	LITL	3 Days	JHB	PDC			28 Feb-2 Mar			2-4	
IT Asset Management Essentials ILO/Public Class	ITAM	3 Days	JHB	PDC	R8, 395	31 Jan-2 Feb			19-21	30 May-1 Jun	
IT Asset Management Essentials Online	AME-OL	93 Days	Online	PDC	R5, 095						



IT MANAGEMENT Continued ... | Teaching you how to best manage your company's IT resources, taking into account your company's needs and priorities.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
Software Asset Management Essentials Public Class	SAM	3 Days	Online	AP	R17, 200	On request					
Service Catalogue Specialist ILO/Public Class	SCS	2 Days	JHB	PDC	R7, 865		14-15		7-8		
Service Catalogue Specialist Online	SCS-OL	93 Days	Online	PDC	R5, 095						
Service Automation Framework Foundation Online	SAF-OL	1 Year	Online	AP	R6, 150						
VersiSM Foundation Online	VSMF-OL	1 Year	Online	AP	R6, 725						
SIAM Foundation ILO/Public	SIAM	2 Days	JHB	EXIN				30-31		30-31	
Integrated Service Management ILO/Public	IME	2 Days	JHB	PDC			3-4		13-14		9-10



SERVICE DESK & SUPPORT | Learn how to maintain, manage and update your company's knowledge database while providing hardware & software support

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
Service Desk Analyst ILO/ Public Class	SDA	3 Days	JHB	PC	R7, 750	10-11	28 Feb-2 Mar			16-18	
Service Desk Manager ILO/Public Class	SDM	4 Days	JHB	PC	R8, 150	24-27		28-31		2-5	

PROJECT MANAGEMENT - AGILE | Learn all about the world's most complete agile project management solution that combines flexibility and responsibility of agile with the governance of APMG. It explores the interface between project management and agile product delivery.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
AgilePM® Foundation ILO/Public Class	AGIF	2 Days	JHB	AP	R7, 895		21-22		4-5		6-7
AgilePM® Foundation Online	AGIF-OL	1 Year	Online	AP	R5, 630						
AgilePM® Practitioner ILO/Public Class	AGIP	3 Days	JHB	AP	R8, 445		23-25		6-8		8-10
AgilePM® Fast Track ILO/Public Class	AGIFT	5 Days	JHB	AP	R15, 045		21-25		4-8		6-10



PROJECT MANAGEMENT - AGILE | Learn all about the world's most complete agile project management solution that combines flexibility and responsibility of agile with the governance of APMG. It explores the interface between project management and agile product delivery.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
Agile® Scrum Essentials ILO/Public Class	ASE	2 Days	JHB	PDC	R7, 865	31 Jan-1 Feb			13-14		13-14
Agile® Scrum Essentials Online	ASE-OL	93 Days	Online	PDC	R5, 095						
Agile® Business Consortium Scrum Master ILO/Public Class	ABC Scrum	2 Days	JHB	AP	R11, 895	19-20	28 Feb-1 Mar				
Agile® Scrum Master Online	SCM	186 Days	Online	PDC	R9, 120						
Agile® Scrum Product Owner ILO/Public	SPO	2 Days	JHB	PDC				24-25		19-20	
AgileSHIFT® Foundation ILO/Public Class	AGISFT	2 Days	JHB	PC	R8, 000	17-18			11-12		2-3



PROJECT MANAGEMENT | Through the process-based project management approach you'll learn in these PRINCE2 courses, you'll learn more about the organization and control of a project throughout its lifetime.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
PRINCE2® Foundation ILO/Public Class	P2F	3 Days	JHB	PC	R9, 450	10-12	7-9	14-16		9-11	
PRINCE2® Foundation Online	P2F-OL	1 Year	Online	PC	R8, 200						
PRINCE2® Practitioner ILO/Public Class	P2P	2 Days	JHB	PC	R9, 200	13-14	10-11	17-18		12-13	
PRINCE2® Fast Track ILO/Public Class	P2FT	5 Days	JHB	PC	R18, 050	10-14	7-11	14-18		9-13	



IT GOVERNANCE | Get a big-picture understanding of the processes that ensure the effective and efficient use of IT in enabling an organization to achieve its goals. These courses focus on information technology and its performance and risk management.



Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
COBIT® 2019 Foundation ILO/Public Class	COB 2019	2 Days	JHB	IS	R7, 350	17-18		14-15		23-24	
COBIT® 2019 Design & Implementation ILO/Public Class	COB 2019 DI	2 Days	JHB	IS	R12, 345	19-20		16-17		25-26	
COBIT® 2019 Fast Track ILO/Public Class	COB 2019 FT	4 Days	JHB	IS	R18, 890	17-20		14-17		23-26	
ISO27001 Foundation ILO/Public	ISO	2 Days	JHB	AP			3-4	17-18		12-13	
ISO20000 Foundation ILO/Public	ISO	2 Days	JHB	AP			9-10		25-26		6-7
FitSM Foundation ILO/Public	FitSM	2 Days	JHB	AP				3-4		5-6	



BUSINESS PORTFOLIO | These courses can teach you how to overcome communication barriers between IT and the business, leverage innovative best practices, and solve business problems in an IT environment.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
Business Relationship Management Professional ILO/Public Class	BRMP	3 Days	JHB	AP	R14, 995	31 Jan-2 Feb			4-6		
IT Business Relationship Professional Online	IT BRP-OL	93 Days	Online	PDC	R8, 865						
AgileBA® Foundation ILO/Public Class	ABAF	3 Days	JHB	AP	R7, 895	24-26		7-9		16-18	
AgileBA® Practitioner ILO/Public Class	ABAP	2 Days	JHB	AP	R7, 950	27-28		10-11		19-20	
AgileBA® Fast Track ILO/Public Class	ABAFT	5 Days	JHB	AP	R15, 045	24-28		7-11		16-20	



BUSINESS PORTFOLIO | These courses can teach you how to overcome communication barriers between IT and the business, leverage innovative best practices, and solve business problems in an IT environment.

Course	Code	Duration	Location	Cert. Board	Course & Exam Price	Jan	Feb	Mar	Apr	May	Jun
Change Management Foundation ILO/Public Class	CMF	3 Days	JHB	AP	R7, 725		14-16			2-4	
Change Management Practitioner ILO/Public CLASS	CMP	2 Days	JHB	AP	R8, 245		17-18			5-6	
Change Management Fast Track ILO/Public Class	CMFT	5 Days	JHB	AP	R14, 650		14-18			2-6	
Root Cause Analysis Specialist ILO/ Public Class	RCS	2 Days	JHB	PDC	R9, 195	17-18		22-23		9-10	13-14



SERVICE MANAGEMENT | Our CASM course provides an introduction to Agile Service Management. This includes the application and integration of agile thinking into service management processes and process design projects. Through our SIAM qualification, learn how to manage multiple suppliers as well as IT service by integrating them to provide a single, business-facing IT organization.

Course	Access	Cert Board	Course & Exam Price
SIAM Foundation Online	30 days	ITZ	R8,940
ISO20000 Foundation Online	30 days	ITZ	R6,485
OBASHI Foundation Online	30 days	ITZ	R7,095

SECURITY | Learn how to build Cyber Resilience across your organization, from the boardroom down, by taking our Resilia Foundation course.

Course	Access	Cert. Board	Course & Exam Price
Resilia Foundation Online	30 days	PC	R7,220



TEXT BOOKS | The resources you need to help you prepare for various courses and certification exams.

Course	Access	Book Price
Managing Successful Projects with PRINCE2® – 2017 Edition	PRINCE2® Practitioner	R2,285
AgilePM® Handbook v2.0	AgilePM® Practitioner	R1,215
AgileBA® - Agile Business Analysis	AgileBA® Practitioner	R1,425
The Effective Change Manager’s Handbook CMBok	Change Management Practitioner	R1,215

Please note that these textbooks are only included in Fast Track courses. For all other courses, the books must be purchased as required

CERTIFICATION BOARD KEY:	
PeopleCert	PC
Professional Designations	PDC
APMG	AP
ISACA	IS
ITSM Zone	ITZ

Please Note:

- All pricing excludes VAT
- Pricing applies to delegates within South Africa only, all other regions please contact info.africa@pinkelephant.co.za for a quotation
- Proctor fee is included for Exams for Online Courses and Virtual Courses. This is an additional cost for anyone who wants to do their exam remotely online.
- Pricing is subject to change
- Errors & omissions excepted
- Ts & Cs apply
- From 1 November 2019, all AXELOS courses certified by PeopleCert need to be purchased with the exam. This applies to the following courses: ITIL®, Prince2®, AgileSHIFT® and Resilia.