



mictseta

Media, Information and Communication Technologies
Sector Education and Training Authority

Accelerating quality skills towards an information savvy society

07 August 2017

PINK ELEPHANT SOUTH AFRICA IT MANAGEMENT (PTY) LTD

124 Western Service Road
Harrowdene Office, Woodmead
Johannesburg
2157

Dear Sir/Madam

CONFIRMATION AND AWARD OF PROVISIONAL ACCREDITATION TO PINK ELEPHANT SOUTH AFRICA IT MANAGEMENT (PTY) LTD: ACCREDITATION NUMBER:ACC/2017/07/0066.

In terms of the ETQA Regulations No: R 1127 of 1998 of the SAQA Act 58 of 1995, the MICT Seta is granted the responsibility to accredit and quality assure constituent education and training providers that deliver education and training that falls within the primary focus of the MICT Seta.

On 04 August 2017, a final decision was taken to award the status of **PROVISIONAL ACCREDITATION** to **PINK ELEPHANT SOUTH AFRICA IT MANAGEMENT (PTY) LTD** for Information Technology training from **07 August 2017** until **06 August 2019**.

ID	UNIT STANDARD(S) TITLE	NQF LEVEL	CREDITS
114052	Demonstrate appropriate customer care in the context of IT support, according to a Service Level Agreement	Level 5	8

The approved delivery site herein listed and attached in the final report is confirmed.

GAUTENG PROVINCE 124 Western Service Road Harrowdene Office, Woodmead Johannesburg 2157
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The MICT Seta ETQA must be immediately notified of any changes with respect to the facilitator(s), assessor (s), moderator(s) and delivery site(s) and the respective contact details.

The MICT Seta congratulates **PINK ELEPHANT SOUTH AFRICA IT MANAGEMENT (PTY) LTD** on this momentous achievement.

A copy of the final report will be forwarded to you in due course.

Yours sincerely

CHARLTON PHILISO
Senior Manager: ETQA

OUPA MOPAKI
Chief Executive Officer

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